



## Welcome to RMUG

Indian Ridge Mac Users Group

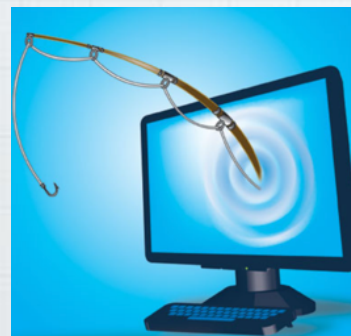
Please sign in & add your email only if:

- This is your first RMUG session
- Your email has changed
- You have not been getting our emails

And please silence your cell phone!!

## How To Recognize A Phishing Email

"You can fool some of the people all of the time, and all of the people some of the time, but you cannot fool all of the people all of the time." – *Abraham Lincoln*



Are you sure that email from UPS is actually from UPS? (Or Costco, BestBuy, or Amazon).

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**Phishing** is a way hackers attempt to steal your data



by conning you into providing your personal information or account data by pretending to be someone else. The Federal Trade Commission has a website to help you:

<https://www.consumer.ftc.gov/articles/how-recognize-and-avoid-phishing-scams>

**The old scams have been updated.**

Phishing emails today rarely begin with:

"SALUTATIONS FROM THE SON OF THE DEPOSED PRINCE OF NIGERIA..."

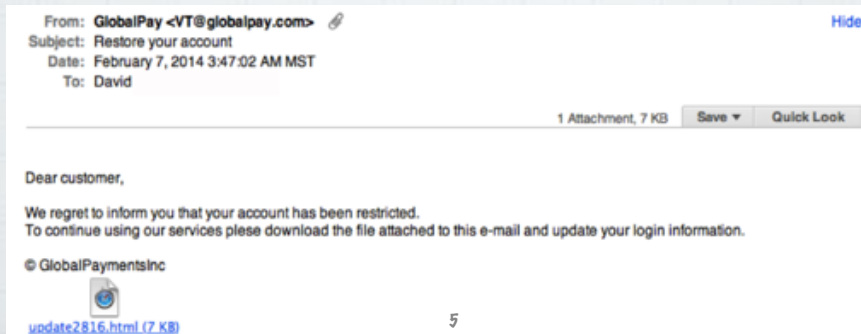
and it's increasingly difficult to distinguish a fake email from a verified one. But, most have subtle hints of their scammy nature. Here are several email phishing examples to help you recognize a malicious email and maintain email security. And remember ...

**Always think before you click!**

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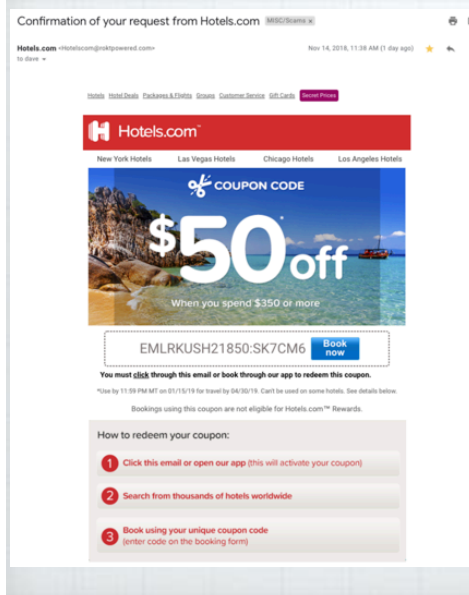
## 1. Legit companies don't request your sensitive information via email

Chances are if you receive an unsolicited email from an unknown institution that provides a link or attachment and asks you to provide sensitive information, it's a scam.



## 2. Legit companies usually use your name.

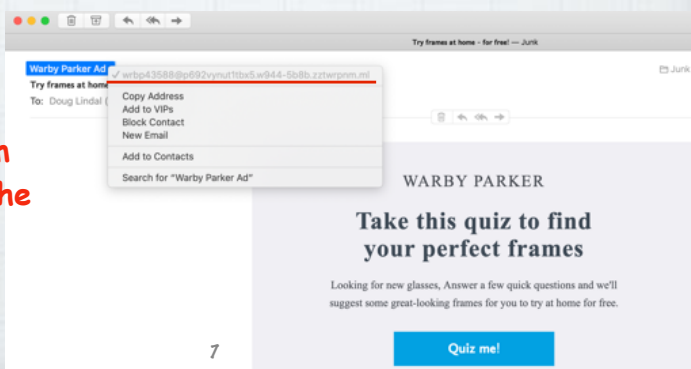
Phishing emails use generic salutations such as "Dear customer" or avoid using one altogether. If a company you deal with did require information about your account, the email would call you by name and probably direct you to contact them via phone. The Hotels.com banner has been copied to fool us.



## 3. Legit companies have domain emails

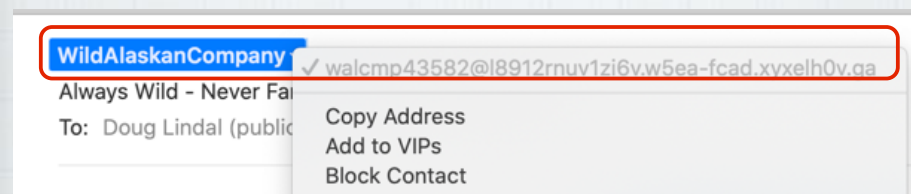
Don't just check the name of the person sending you the email, it's easy to fake. Check their email address by clicking your mouse over the 'from' address.

This is not from Warby Parker, the Eyewear firm!



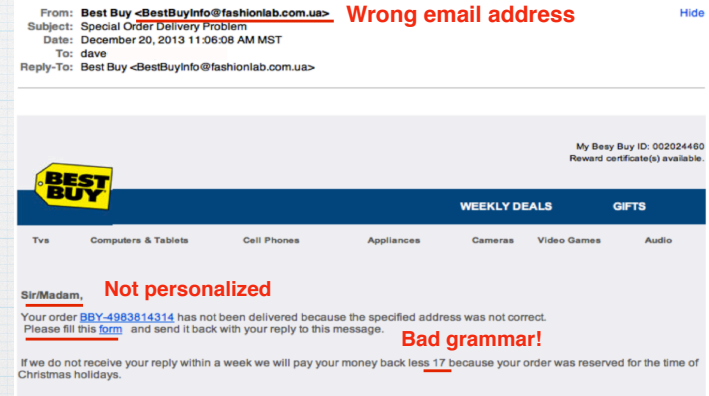
Make sure no alterations (like additional numbers or letters) have been made. Check out the difference between these two email addresses as an example of altered emails: [michelle@paypal.com](mailto:michelle@paypal.com) vs. [michelle@paypal23.com](mailto:michelle@paypal23.com)

Or this one:



I doubt I'd be getting any fresh Alaska seafood from this "phishing" company!

## 4. Legitimate companies know how to spell!



Possibly the easiest way to recognize a scammy email is bad grammar. An email from a legitimate organization should be well written. Note the 'please fill this form' and the '17' inserted randomly.

From: **Costco Shipping Agent** <manager@cbcbuilding.com> **Who is cbcbuilding.com?!?** Hide  
Subject: Scheduled Home Delivery Problem  
Date: January 6, 2014 10:54:37 PM MST  
To:  
Reply-To: Costco Shipping Agent <manager@cbcbuilding.com>

**Costco**  
WHOLESALE

Don't click these links!

Unfortunately the delivery of your order [COS-0077945599](#) was cancelled since the specified address of the recipient was not correct. You are recommended to complete [this form](#) and send it back with your reply to us.

Please do this within the period of one week - if we dont get your timely reply you will be paid your money back less 21% since your order was booked for Christmas.

1998 - 2013  
Costco Wholesale Corporation  
All rights reserved

"Costco's" logo is just a bit off. This is what the Costco logo is supposed to look like.

**COSTCO**  
WHOLESALE

See the difference? Subtle, no?

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## 5. Legit companies don't force you to a website

Sometimes phishing emails are coded entirely as a hyperlink. Therefore, clicking anywhere in the email will open a fake web page, or could download spam onto your computer.

From: **Manager Daniel Bridges** <daniel\_bridges33@gulfslipformpaving.com> **gulfslipformpaving.com?!?**  
Subject: Information  
Date: August 26, 2013 1:25:12 AM MDT  
To: dave  
Reply-To: Manager Daniel Bridges <daniel\_bridges33@gulfslipformpaving.com>

**USPS.COM**

Notification

Our courier couldnt make the delivery of parcel to you at 20th August.  
Print label and show it in the nearest post office.

Print a Shipping Label NOW

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This certainly isn't from the US Post Office! If you click anywhere in this email, it could lead you to big trouble!

## 6. Legitimate companies don't send you unsolicited attachments.

Unsolicited emails with attachments reek of hackers. Authentic institutions don't send you attachments, they direct you to download documents or files on their own website.

From: "Bank" <payment@epayment.com>  
Subject: **Re: new payment on your account**  
Date: March 24, 2014 10:39:01 AM MDT  
Reply-To: <bankwiretransferdepartment@gmail.com>

Please find attached bank slip for new payment on your account.

Regards,

Account Department.



Wow, free money from a bank!

Don't click on it - remember, curiosity killed the cat!

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## 7. Legit company links use legitimate URLs

Double check URLs (web addresses). A spammer can create a PDF and label his text '[nokia.com](#)' but if the link isn't identical to the URL displayed as the cursor hovers over the link, it's a phony. If a hyperlink's URL doesn't seem correct, or match the context of the email, don't trust it.

From: Nokia <info@news.nokia.com> **Looks like legit email from Nokia!**  
Subject: SAVE YOUR STUFF! Sign in to your Nokia account before it disappears forever!  
Date: February 7, 2014 2:38:02 AM MST  
To:  
Reply-To: Nokia <info@news.nokia.com>

 'Cut & Paste' logo artwork

### SAVE YOUR STUFF!

We noticed you haven't used your Nokia account to access Nokia services in quite a while. To protect your privacy, this account will be deleted in 14 days, [so sign in now.](#)

A neighbor called me about this email. I told her it was Spam and to just delete it. Why?

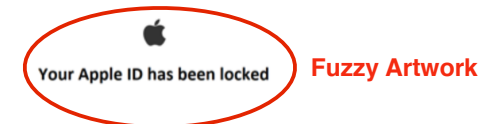
- 1) Bad email address.
- 2) Doesn't make sense or pass the 'smell test.'
- 3) Artwork is fuzzy.
- 4) Spelling & Grammar errors.
- 5) Not personalized.

The real scary part - the whole email is a PDF. A click anywhere takes you to a very bad website!

Doug,  
I just got this email. Do you think that it's for real?

Begin forwarded message:

From: Apple ID <replies.informupdateid\_freaks18184@sayasuram02.yeyha.com>  
Subject: Re: Action required - We noticed unusual activity in your account -  
Date: February 4, 2020 at 9:24:23 AM PST **A phony email**  
To: no-reply@apple.com



Dear Customer,

For your protection, your Apple ID is automatically disabled. We detect unauthorized login Attempts to your Apple ID from other IP location. Please verify your identity today or your account will be disabled due to concerns we have for the safety and integrity of the Apple Community.

Date: Tuesday, February 04, 2020  
Browser: Mozilla Firefox  
Operating System: iOS

**iOS uses Safari, not Firefox!**

What To Do Next To verify your Apple ID, we recommend that you Verify And Update your billing information to proof the ID is yours, 'prove' not 'proof'

Sincerely,

Apple ID

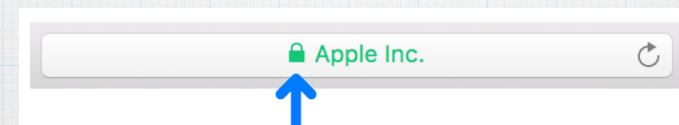
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## There's no such thing as a free lunch!

Free (or \$1-5) weather apps stay in business by selling your personal information, location history and other data to advertisers. A 2018 New York Times analysis found that 40 companies received precise location data from the iOS app WeatherBug. 120 weather apps get their weather data from Russia or China. Instead use your iPhone's preinstalled weather app. It doesn't pose much of an extra risk as Apple already has all your information! 😊

## Avoid fraud by using encrypted websites in Safari on Mac

When you visit encrypted webpages - for instance, to do online banking - Safari checks if the website's certificate is legitimate, displaying a padlock in the Smart Search Field (green type is better than blue).

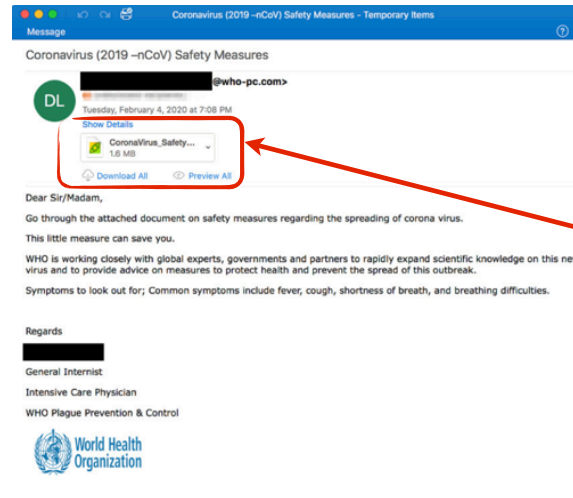


If it's not, Safari displays a "Not Secure" message in the Search Field. If so, close the webpage immediately and do not proceed.

## Never Give Out Personal Information

Never share personal or financially sensitive information over the Internet or call the 800 number their email supplies. When in doubt, visit the official website of the company in question, get their phone number and give them a call or send them an email directly.

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Don't click!!

These con artists have no shame, they are now targeting us with scary warnings about the conoravirus - Don't fall for it!

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**Security. Built Right In.**  
**Don't worry - Apple has your back!**

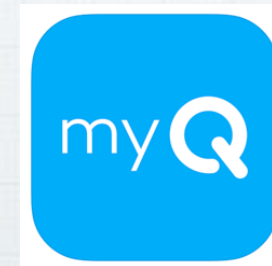
Apple designs Mac and iPhone/iPad hardware and software with advanced technologies that work together to run apps more securely, protect your data, and help keep you safe on the web.

Read more at:

<https://www.apple.com/macos/security>

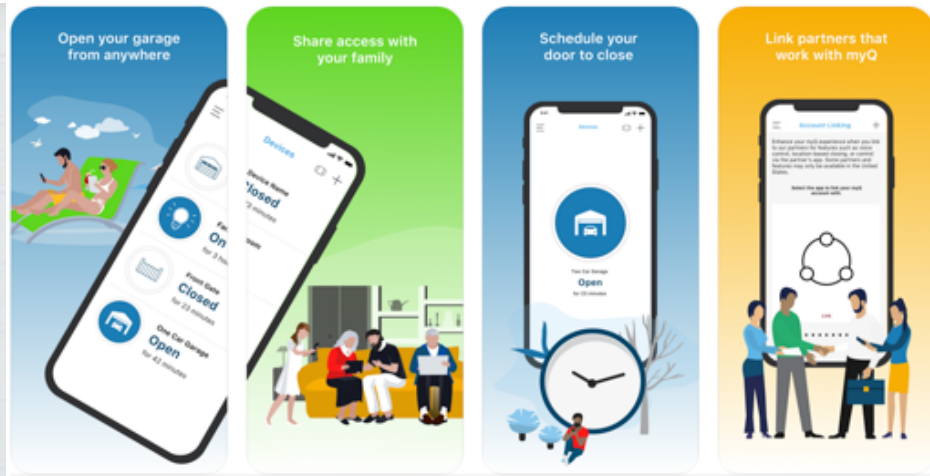
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Next month, Doug Cairns will be highlighting his favorite iPhone Apps, Meanwhile, here is one of mine.



**MyQ Garage & Access Control**  
The Chamberlain Group, Inc.

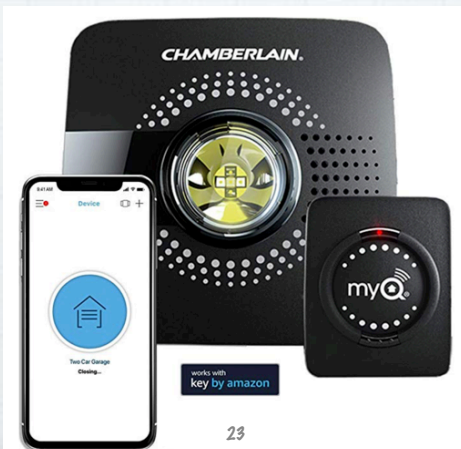
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The myQ app allows you to easily open, close or check the status of your garage doors from anywhere using your iPhone or iWatch. Rated 4.8 (out of 5) in the App Store.

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If your opener is not WiFi compatible (most aren't), you'll need a Smart Garage Hub. Available from Amazon or Best Buy for \$38 plus \$25 for your second door.



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## Popular Features



### In-garage delivery

No more missing or wet Prime packages. Backed by the Key by Amazon Happiness Guarantee.



### Real-time notifications

Get alerted anytime your garage door opens, closes or is left open.



### Control from anywhere

Open and close your garage from your smartphone.



### Access sharing

Securely invite up to three people to control your devices with myQ Guest.

As you can see, it does a lot and the App itself is free. Works with all major garage door openers made since 1993.

CHAMBERLAIN  
CRAFTSMAN  
LiftMaster

GENIE  
OVERHEAD DOOR

RAYNOR

Linear.

STANLEY

Wayne Dalton

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Worried about doing it yourself? Amazon's Professional Installation or Best Buy's Geek Squad are both available locally. \$90 - \$125.

## Garage Door Opener Replacement

★★★★★ 5075 customer reviews

### What's included

- Service provided by a local pro
- Detaching old garage door opener
- Mounting 1 customer-supplied opener to new bracket
- Installing new motion sensors
- Testing for proper functionality

We will send you an email when we've confirmed your appointment with a service provider.

amazon home services

Estimate: \$124.04 -

Deliver to Douglas - Palm Desert 92211

Add to Cart

Handpicked Prices | Lifted Prices | Happiness Guarantee

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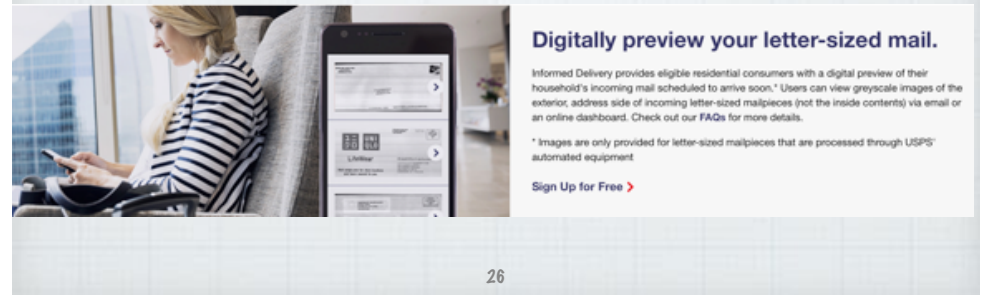
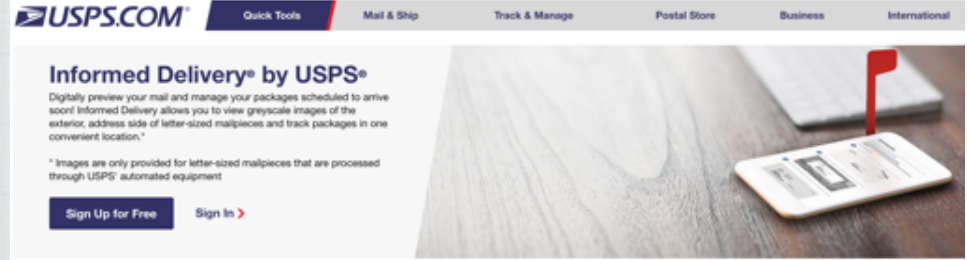


Or get a whole new WiFi ready garage door opener to replace your 20 year old model. Buy from Amazon, Costco or from a local sales & installation firm. From \$350-\$500 installed.




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# Informed Delivery from USPS



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**1. Create Your Account**  
Use your personal USPS.com® account or sign up for one today.




**2. Verify Your Identity**  
Protect your privacy and personal information by verifying your identity and address.


[Sign Up for Free](#)




**3. Receive Notifications**  
View notifications from any smartphone, tablet, or computer.




**Secure Access**  
Interact with your incoming mail and packages on the secure, online dashboard.




**Preview Incoming Mail**  
View grayscale images of the exterior, address side of letter-sized mailpieces scheduled to arrive soon.\*




**Track Packages**  
Check the delivery status of packages and when they're scheduled to arrive.



**Delivery Instructions**  
Leave delivery instructions if you won't be home to accept a package.



**Schedule Redelivery**  
Missed a delivery? Schedule a package to be redelivered.



**Manage Notifications**  
Set up email and/or text notifications to track the delivery status of your package(s)

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An example of my daily email alerts from USPS.

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# THE WALL STREET JOURNAL.

English Edition | March 10, 2020 | Print Edition | Video

U.S. Politics Economy Business Tech Markets Opinion Life & Arts Real Estate

## Yes, You CAN Clean Your iPhone With Disinfecting Wipes

After years of telling us not to use Clorox wipes and other cleaning products on our phones, Apple finally admits that some disinfectants are fine

Apple now says it's OK to use a 70% isopropyl alcohol wipe or Clorox disinfecting wipes on the surface of your Apple products. Good news as viruses can live on metal, glass or plastic from two hours up to nine days.

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## Recipe Keeper App

The easiest way to organize your recipes

Recipe Keeper is the quick and easy way to collect, organize and share all your favorite recipes across your mobile, tablet, PC and Mac.



Try it free today!



## All your recipes, all in one place

The all-in-one recipe organizer, shopping list and meal planner available across all your devices.

### Your personal cookbook

Collect all your favorite recipes in one place and organize them just the way you want.

Add your own recipes, import recipes from websites or snap a photo of a recipe from a book or magazine.

### Shopping list

Add recipe ingredients to your shopping list with a single tap.

Create your shopping list on your computer then browse in the store from your mobile.

### Meal planner

Weekly and monthly meal planner to help you keep on top of things.

Take the stress out of deciding what to cook every night.



### Share with friends and family

Share your recipes with your friends and family by email.

Share to your favorite social networks including Facebook, Instagram & Twitter.

### Available everywhere

Sync your recipes across your iPhone, iPad, Android phone and tablet, PC and Mac.

Your recipes are always with you whether online or offline.

### Great support

Have a question or got a suggestion? [Let us know](#) - we love hearing from you!

## Add recipes quickly and easily

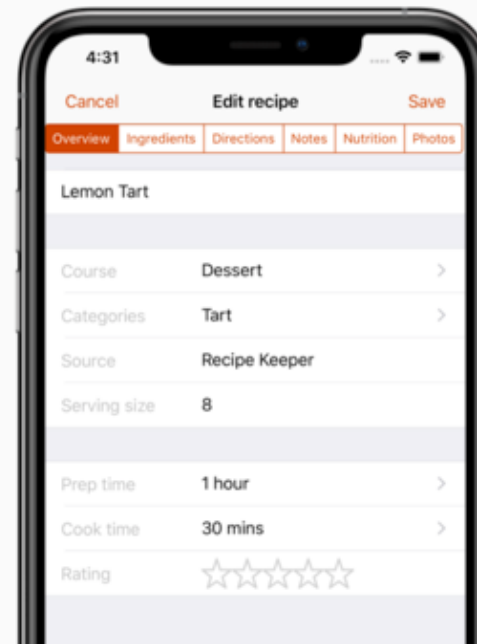
Enter your recipes with as little or as much information as you like.

Copy and paste recipes from your existing documents or apps.

Categorize your recipes by course and category.

Add photos, rate your recipes and flag your favorites.

Import recipes automatically from other recipe apps.



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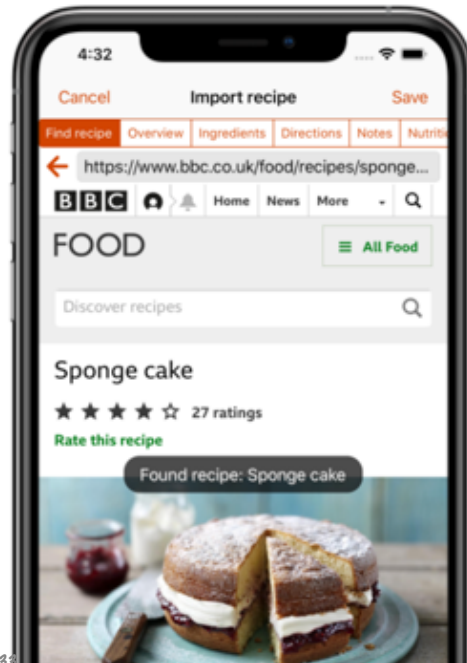


## Import recipes from websites

Search for recipes on the web and add them straight to your collection.

Hundreds of popular recipe websites supported.

Once added you can customize a recipe to suit your needs.



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## Scan from cookbooks, magazines and handwritten recipes

Scan recipes using your phone's camera or from your existing photos and PDF files.

OCR technology automatically converts images to text.

Keep all your favorite family recipes safe forever.



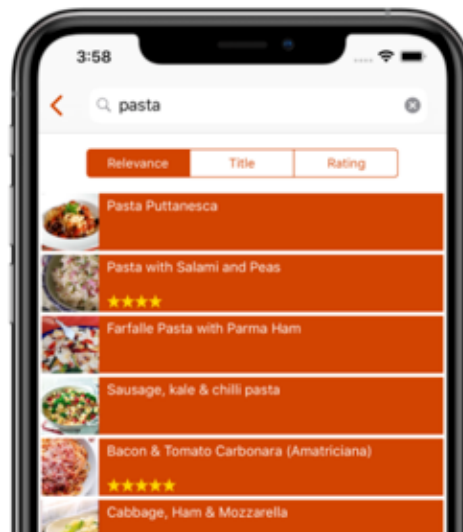
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## Find any recipe instantly

Quickly lookup your recipes by name, ingredient or directions or simply browse your recipes by course, category and rating.

Got some leftovers in the fridge? Search for a recipe to use them up.

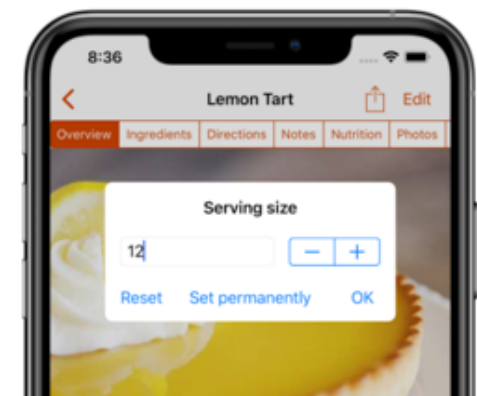
Cook more of your favorite meals and rediscover those long forgotten recipes to make meal times interesting again.



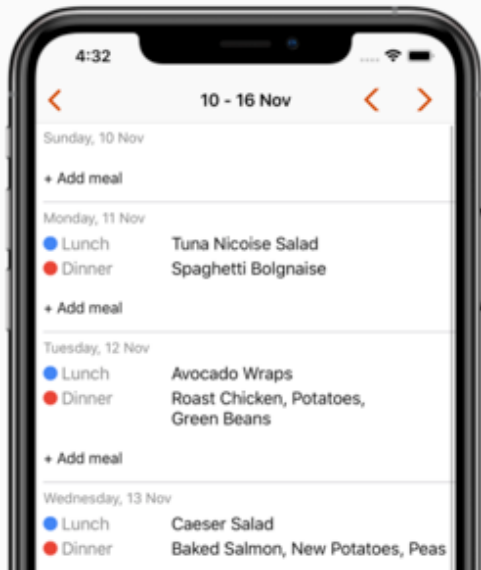
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## Unexpected guests?

Adjust a recipe serving size up or down and let Recipe Keeper automatically recalculate your ingredients for you!



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## Plan ahead and stay in control

Integrated weekly and monthly meal planner allows you to plan your meals in advance.

Add all the ingredients from your meal planner to your shopping list in one step.

Email, print or share you meal plan with all your family.

Get rid of that "what should I cook tonight?" feeling.

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## Make shopping simpler

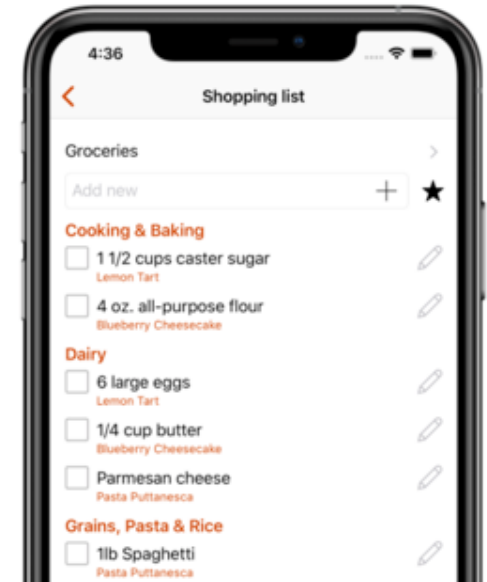
Fully featured shopping list that automatically groups your items by aisle.

Supports multiple shopping lists - create a separate shopping list for each store.

Quickly add your regular items to your list with the favorites button.

Save money by only buying what you need.

No more trips back to the store for that one thing you forgot.



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## Available across all of your devices

Share your recipes, shopping lists and meal planner across your iPhone, iPad, Android phone and tablet, Windows PC and Mac



Try Recipe Keeper free today!

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## Questions, Comments ???

Visit: [rmug.weebly.com](http://rmug.weebly.com)  
to download this slideshow

Next meeting - Thurs. April 14th 2:00PM

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