



Welcome to RMUG

Indian Ridge Mac Users Group

Please sign in on the sheet being passed around and add your email address only if:

- this is your first RMUG session,
- your email has changed or
- if you haven't been getting our email blasts.

And please silence your cell phone!!

1

This first presentation of the new season will once again be all about Q&A.

All the stuff that you have asked me that stumped you over the summer.

So sit back and enjoy, no need to take notes - as copies of this presentation will be available on our website at:

www.rmug.weebly.com

And we'll have plenty of time for more questions at the end of the slideshow.

2

The first rule of finding answers?

No, it is not emailing me!

Just type the question into Google!

It's basically what they do when you visit the Genius Bar at the Apple Store.

So let's get started

3

Google is great, but it's better to get very specific.

'Siri Problem' will result in too long a list of potential solutions.

Google

siri problem

All Videos News Images Shopping More

About 17,600,000 results (0.62 seconds)

Fix Siri by **Rebooting** the iPhone, iPad, iPod touch. Forcibly restarting the iPhone or iPad is often enough to fix an **inexplicable** Siri problem. You can also issue a soft restart by **turning** the iOS device off and **back** on again. Mar 2, 2017

Siri Not Working on iPhone or iPad? How to Fix Siri & Troubleshoot
osxdaily.com/2017/03/02/siri-not-working-iphone-ipad-fix/

About this result

People also ask

Why will my Siri not work?

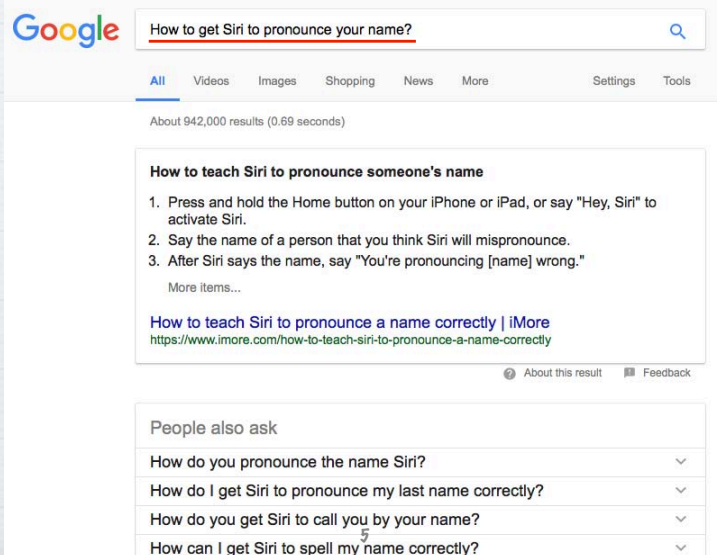
How do I fix my Siri?

What do you do when Siri doesn't work?

How do I make Siri talk on my iPhone 6?

4

Use more words, not less, for the best, targeted results in Google.

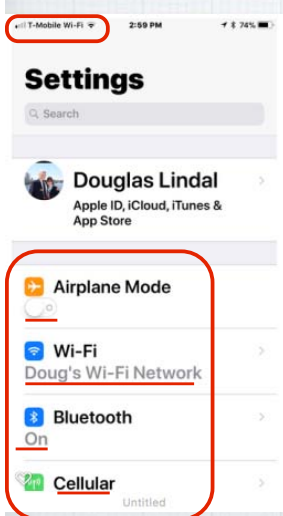


What happens in Airplane Mode on an iPhone or iPad?

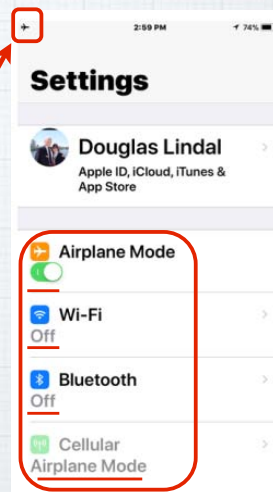
Basically all your antennas (Bluetooth, WiFi & Cellular) get turned off to supposedly not disturb your airplane's navigation & communication systems.

It's also a great 'Do Not Disturb' switch and power saver if your battery is low!

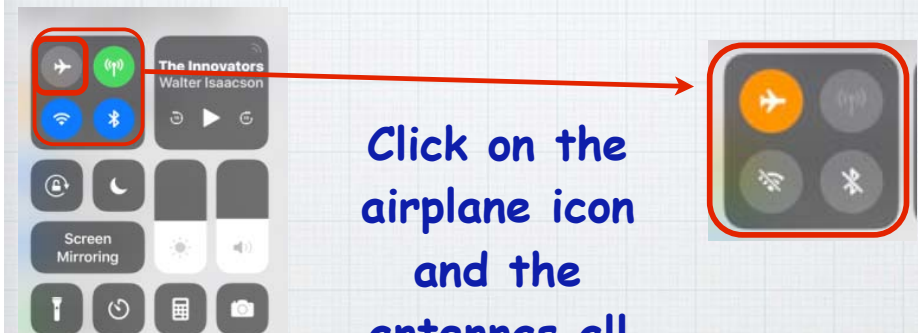
Switch on Airplane Mode in Settings



And the WiFi, Bluetooth & Cellular systems all shut down and the icon in upper left becomes a little airplane



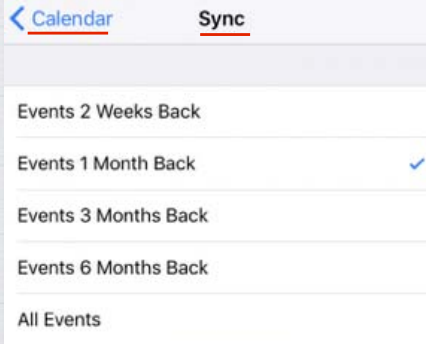
Or slide up from the bottom of your iPhone/iPad screen and open Control Panel.



Click on the airplane icon and the antennas all switch off.

Why do my Calendar events disappear after three months?

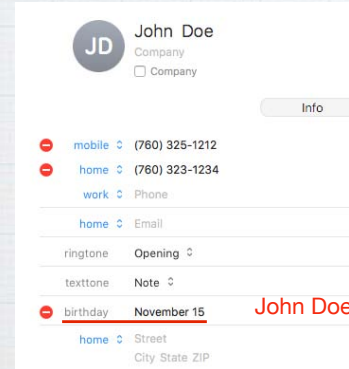
This one is easy! Open Settings/Calendar and scroll down to Sync.



Choose how long you want to keep your old events on your iPhone. All others will remain intact at: icloud.com

(Be sure you have Calendars turned on at: Settings/iCloud)

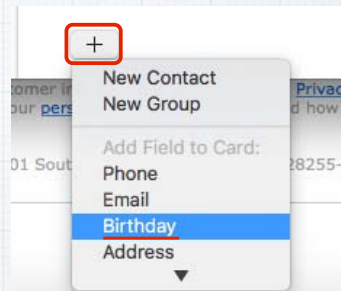
How do you add birthdays to your iPhone or Mac's Calendar App?



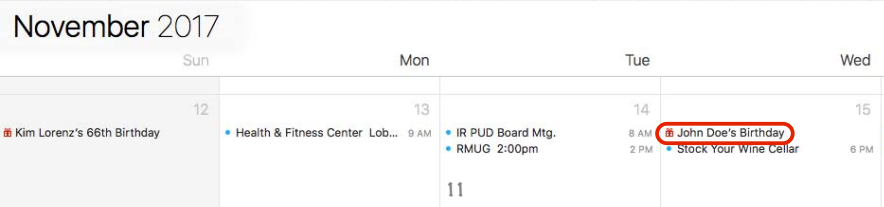
The trick is not to try adding them in Calendar, but rather in Contacts.

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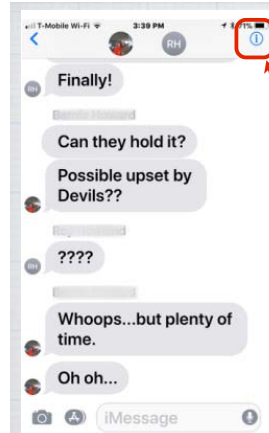
If the Birthday field doesn't appear in your Contact list, just click on the '+' icon and add it.



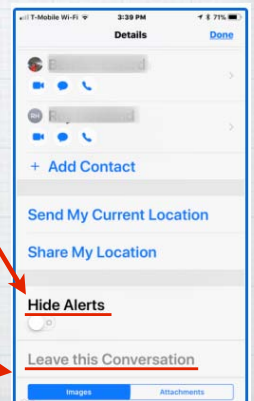
Then open your Calendar and John Doe's November 15th birthday will appear annually.



Do you want to take a break from long winded text conversations?



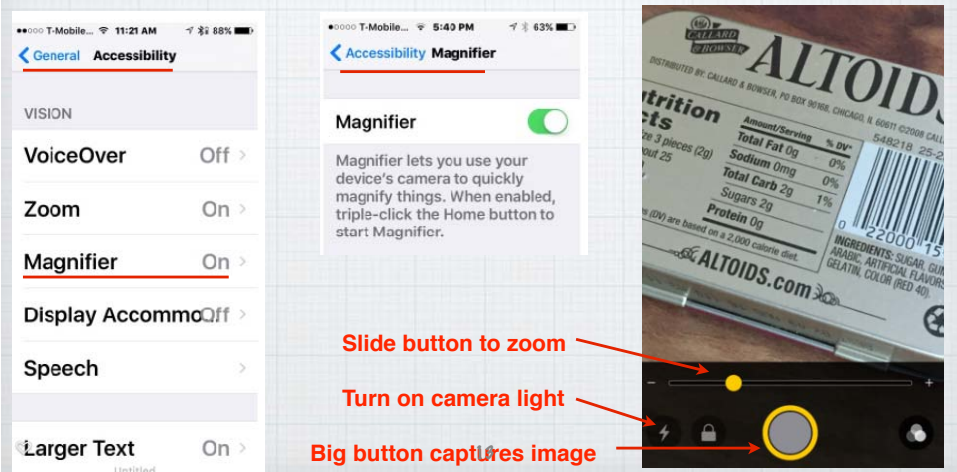
Click the 'i' (details) and choose 'Hide Alerts' for a temporary pause or 'Leave This Conversation' to stop them permanently.



12

Use Your iPhone As a Magnifying Glass.

Settings/General/Accessibility/Magnifier
Triple tap Home Button to activate & zoom.



Using Magnifier Mode to take Macro Photos on your iPhone.

Zoom in on your subject (with yellow slider) and press white button. Then do a screen capture to save to Photos.

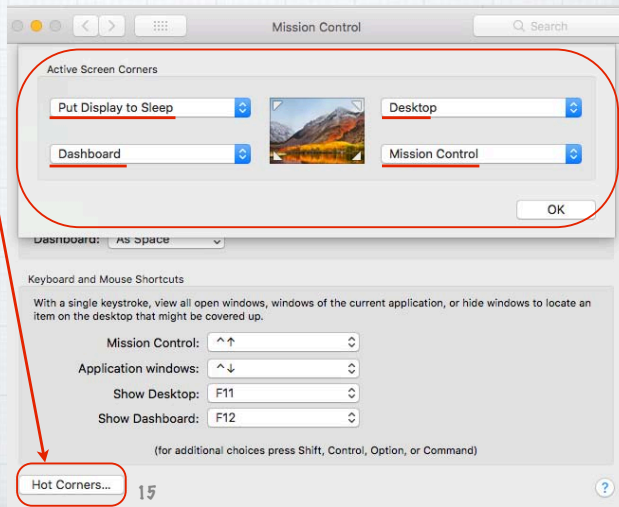


14

What are Hot Corners on a Mac?

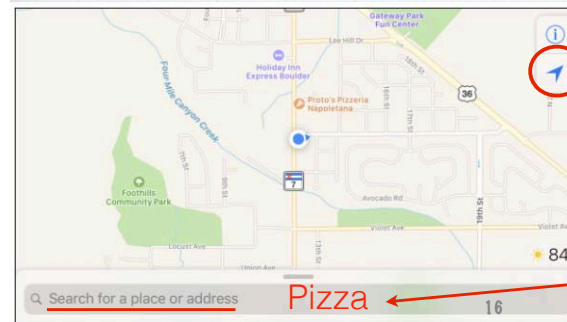
Quick mouse or trackpad strokes to the four corners of your screen opens up some options.

Open System Pref/
Mission Control and click Hot Corners. Choose among ten actions including putting display to sleep & showing the Dashboard or Desktop.



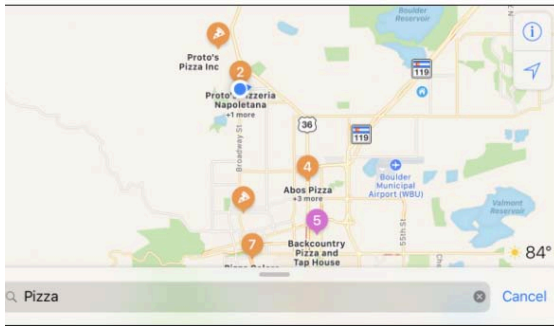
How to find pizza when traveling?

You could load up your iPhone with 3rd party apps like Yelp or Open Table, but why not just use the built-in Apple Maps to search!? Launch Maps and tap on the arrowhead icon to center the map around your current location,



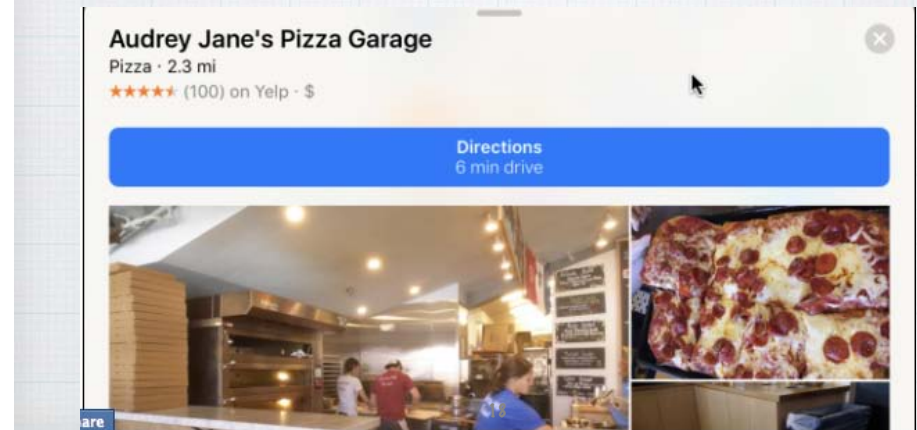
let's say you're in Boulder Colorado. Then enter your search word - 'Pizza'

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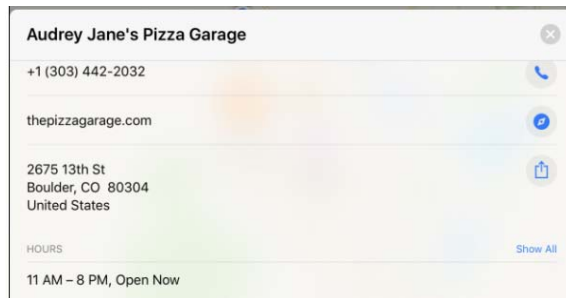
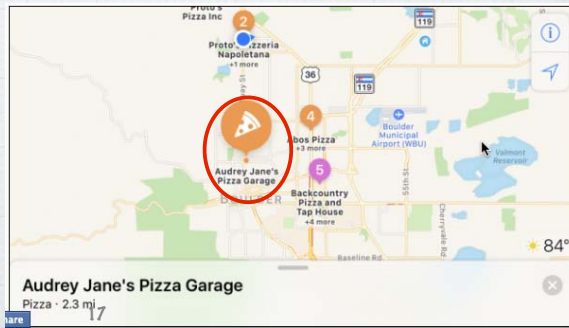


Who knew Boulder was Pizza Central!

Swipe up on the search bar to reveal information including photos, distance, pricing and Yelp ratings.



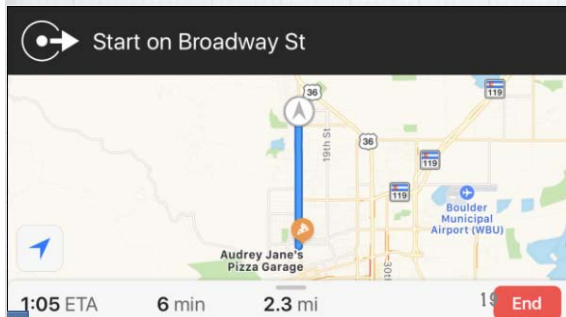
Then click on one that looks interesting - a Pizza Garage?



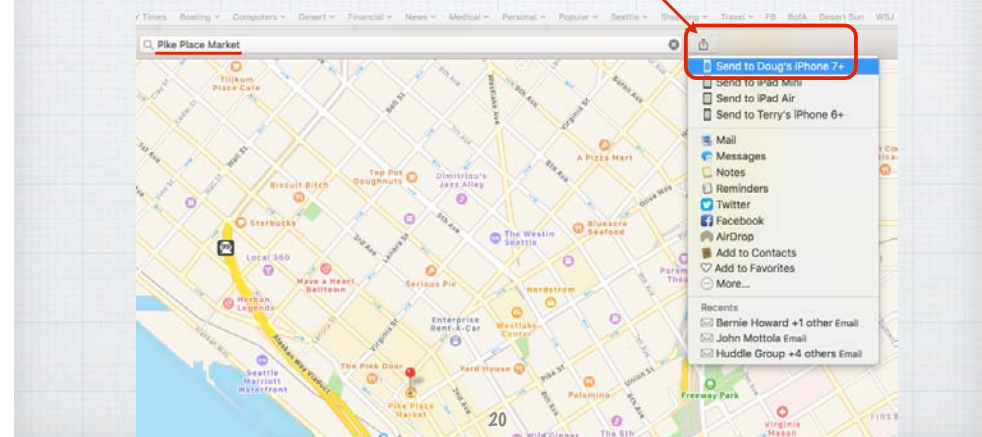
Scroll down for phone and hours. They are still open so let's go

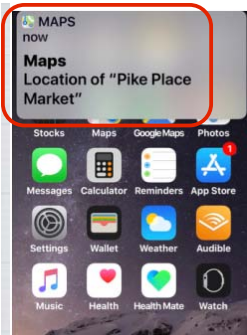
Send an Apple Map Location to your iPhone?

Typing addresses for navigation into your iPhone is awkward. Type in the address Maps on your Mac and choose Share with iPhone



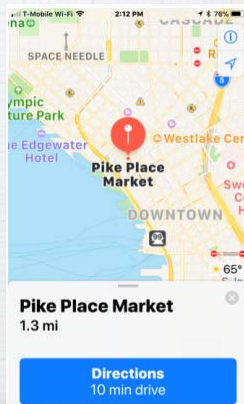
Swipe back up to the big Directions button and tap to guide you.





An alert will pop open on your iPhone and when you click it....

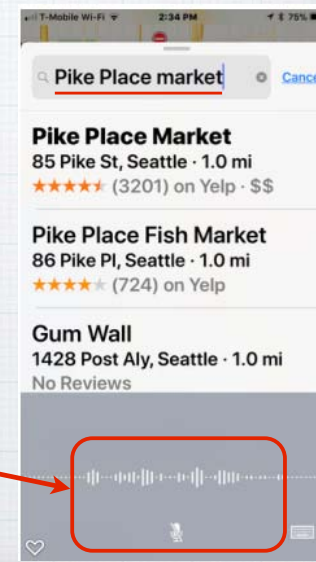
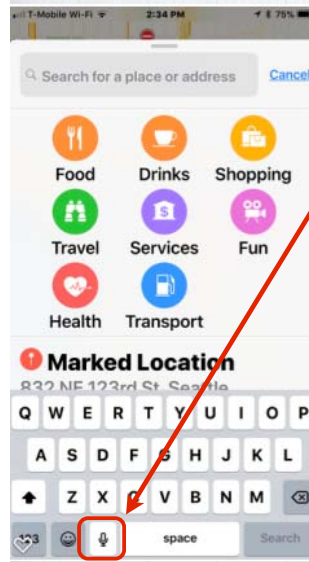
Maps opens and the directions are available



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Don't have a Mac handy?
Use Siri -

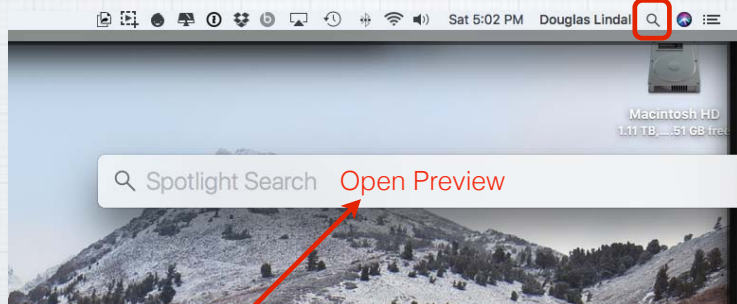
Tap the microphone and dictate. You'll see the words form on your screen.



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The simplest way to speed up your Mac usage is to utilize Spotlight.

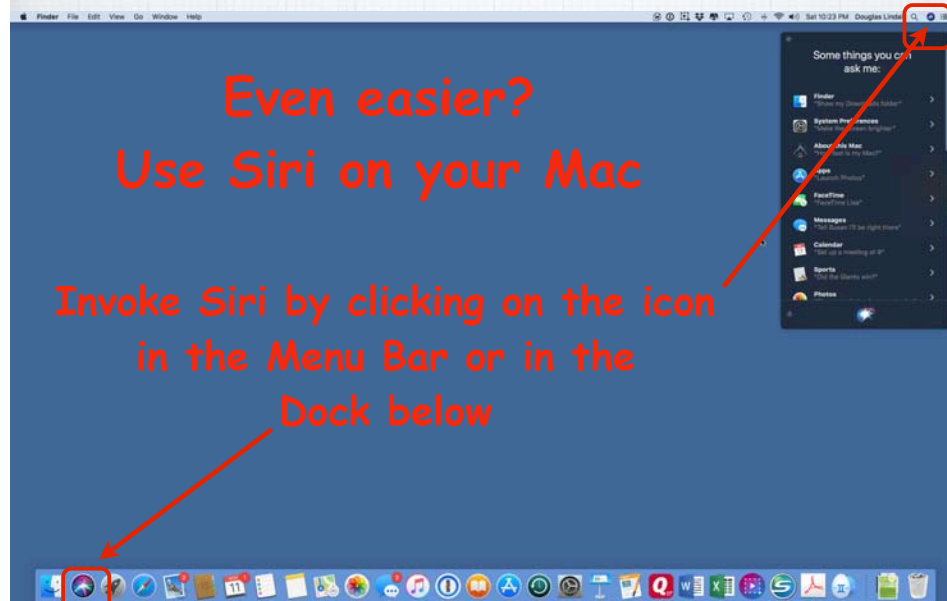
Hit Command+Space or tap the magnifying glass icon.



Then type in any query to make computer-wide searches, open Apps or search the Internet.

Even easier?
Use Siri on your Mac

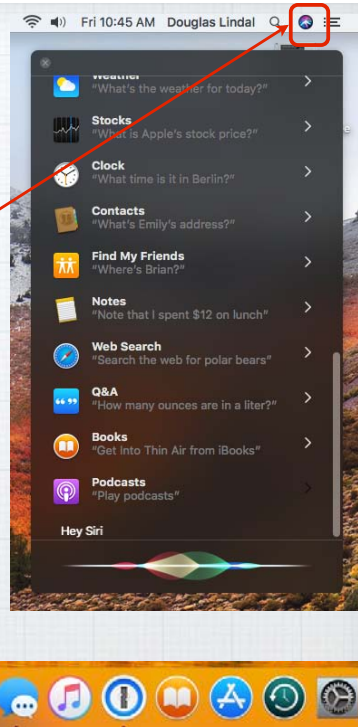
Invoke Siri by clicking on the icon in the Menu Bar or in the Dock below



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Use Siri on your Mac

Invoke Siri by clicking on the icon in the Menu Bar or in the Dock below or Hold (Command+Space). Use your voice to open Applications, check the weather or a Web Search.

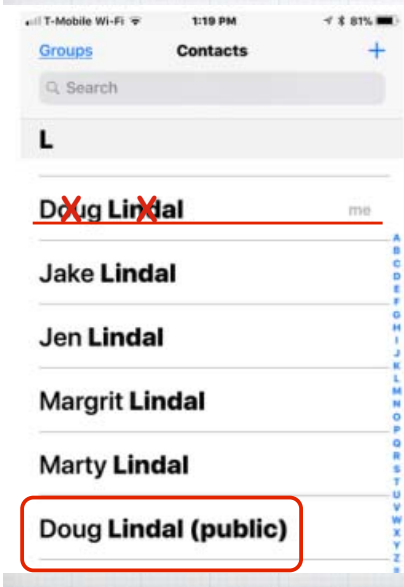


How to share your Contact Info on your iPhone

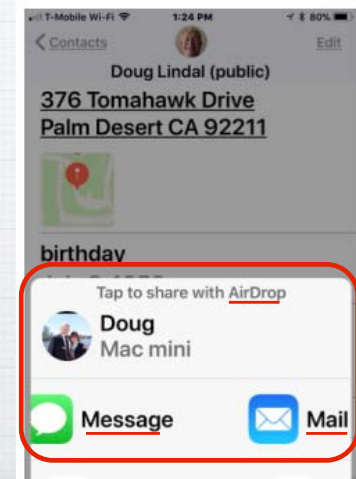
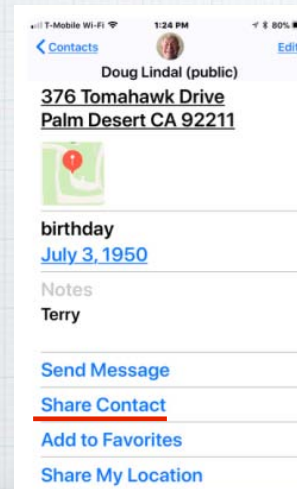
Open Contacts on your iPhone and find your personal info card



Create a new 'public' card with no private information you might have in your personal card - no SS#, Drivers License #, etc.



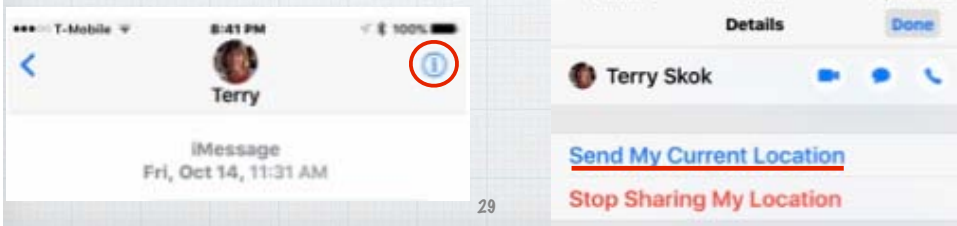
Scroll down to the bottom of your card and select Share Contact - Then choose AirDrop, Message or Mail



Sharing your location.

Sure you can turn on Find My Friends for everyone you know but that's kinda creepy!

1. Open Messages.
2. Start a conversation with a friend.
3. Tap on  (Details) in the upper corner.
4. Tap on 'Send my Current Location'.



What is Reader Mode in Safari?

It removes all the ads and clutter!



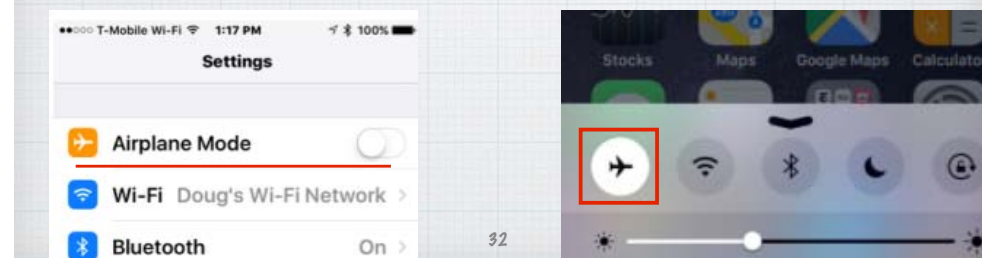
Tap on the four horizontal lines in the Search Box on a Mac or an iPhone in Safari and something magical happens...

All the ads and clutter disappear and you can focus on the story's text and photos. Plus change the background color and blow up the text.

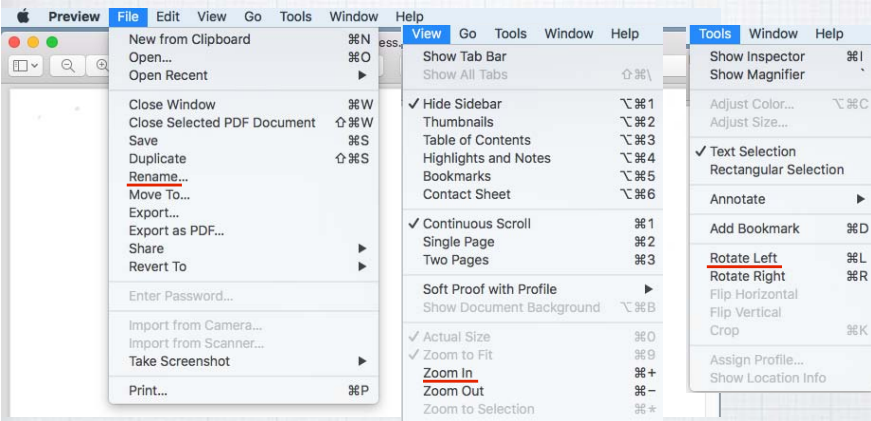


How to quickly charge a dead iPhone?

Plug it into the wall with your charger -that is twice as fast as a laptop USB jack. Then put it into Airplane mode which focuses all the power into charging. Turn on in Settings Menu or swipe up from bottom of the home screen.



Try Preview for PDFs & Images.



Much more robust than Adobe Reader, allowing you to convert, rotate and resize your images.

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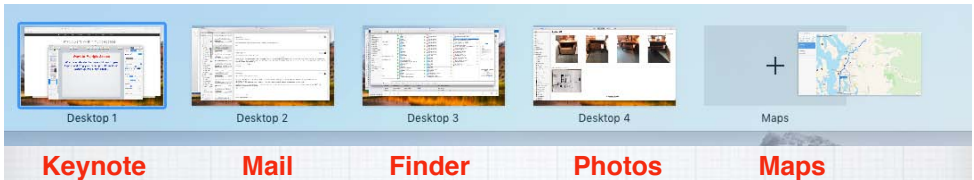
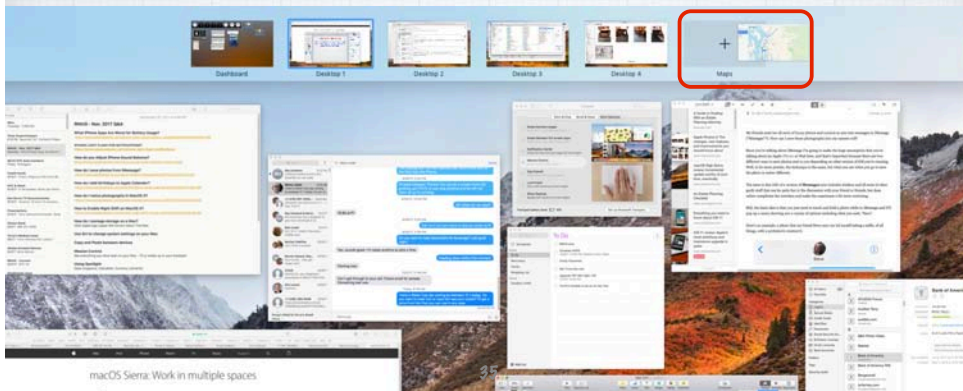
What programs are open on my Mac?

It's easy to tell with Exposé on your Mac. Hold F3 (or swipe up on your trackpad) to 'expose' all open programs.



Work in Multiple Spaces

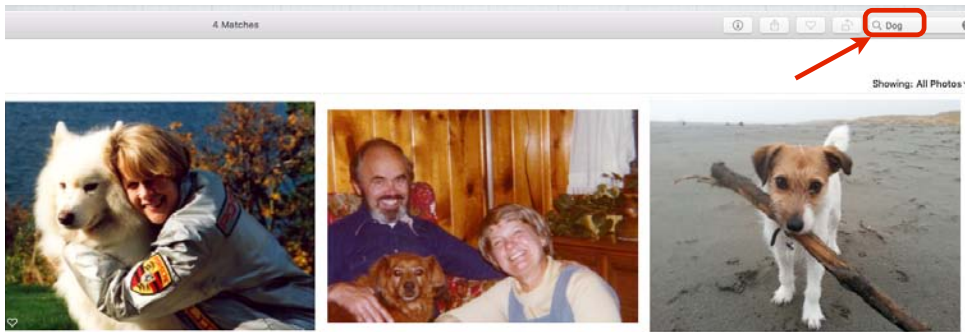
When your desktop becomes cluttered, open Exposé and drag your current active app up to top into a new 'space'. (Maps in this case)



Here I have five 'Spaces' open.

Now I just swipe left or right with three fingers on my trackpad (or Control ← →) to move between the spaces - from Keynote to Mail to Finder to Photos to Maps - and back.

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Photos Search

The Photos App identifies objects and scenes within your images. So you can search your photos by what's in them. Find every beach, every dog, or every birthday cake. Works on a Mac or an iPhone/iPad.

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How do you borrow e-books & audiobooks from the library?

First get a library card at your local library, here in the desert or elsewhere.



Riverside County Library System

RCLS Your Information Highway

Every library system is different! Ask the support staff how to access e-books.

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Riverside County Library System

RCLS Your Information Highway

Home About Us Branches Events Literacy eServices eResources **eBooks** Veterans Diploma My Account Contact Us

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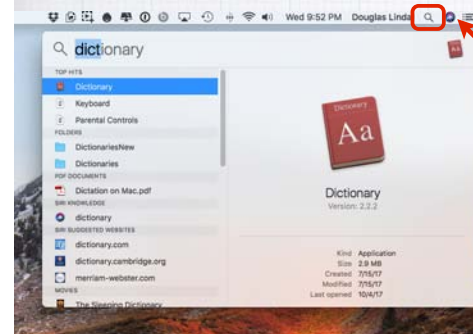
Magazines



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Use the Dictionary App to translate

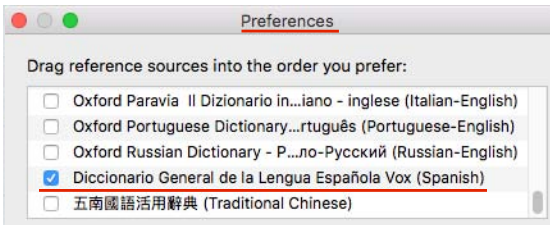
On your Mac open Spotlight and start typing 'dict' The Dictionary app will open.



Click on
Dictionary
Preferences

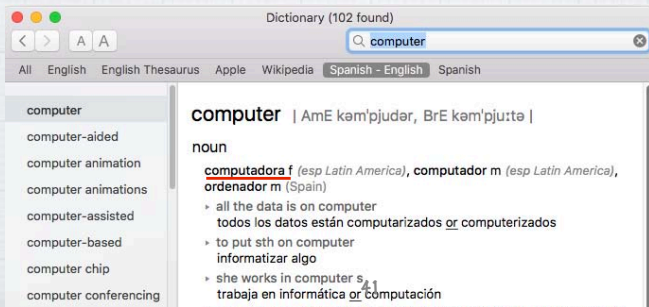


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In Preferences, select Spanish (German or French)

Type in a word (computer) and select the Spanish dictionary for the translation.

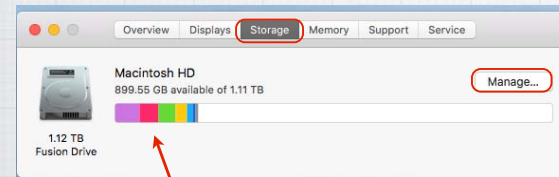


How do I Manage Disk Storage?

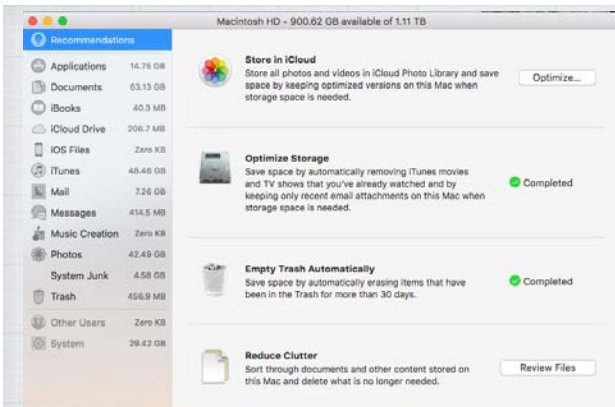
On your Mac, tap the Apple icon in upper left & click on 'About this Mac'.



Then click on Storage and Manage.



A graphic shows how your computer's memory is being used.



Clicking on Storage opens a window that allows you to customize your settings.

Reduce your Photo Storage by moving them to iCloud. Optimize storage by deleting videos. Auto-empty your Trash every 30 days. Reduce clutter by reviewing & deleting old documents.



On your iPhone (iPad), open Settings and click on General/iPhone Storage.

Review Large Attachments first and then look over your list of Apps to see which ones you really never use and can delete.

Remember that you can always reinstall them from the App Store.

You should also review your Settings/Photos.

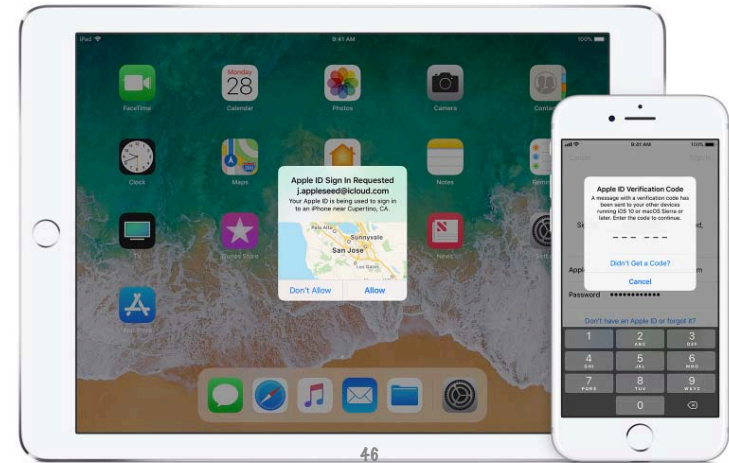
Turn on iCloud Photo Library and Optimize iPhone Storage (don't keep big original photos on your iPhone!). Do not automatically Upload Burst Photos (they are usually mistakes!) Transfer your photos automatically to your Mac or PC.



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Two-factor authentication for Apple ID

Two-factor authentication is an extra layer of security for your Apple ID designed to ensure that you're the only person who can access your account, even if someone knows your password.



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How Two-factor Authentication works

Your account can only be accessed on devices you trust, like your iPhone-iPad-Mac. Signing in to a new device for the first time, you need to provide two pieces of information—your password and the six-digit verification code that's auto-displayed on your trusted devices.

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If you have an iPhone and are signing into your account for the first time on a newly purchased Mac, you'll be prompted to enter your password and the verification code that's auto-displayed on your iPhone.

Because your password alone is no longer enough to access your account, two-factor authentication dramatically improves the security of your Apple ID and all the personal information you store with Apple.

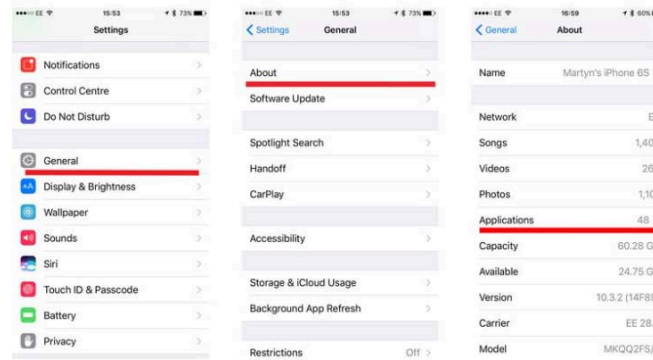
48

Which apps won't work in iOS 11?

Apple has announced that 32-bit Apps will no longer work, as the whole App Store moves to 64-bit instead. Faster and more efficient, but unfortunately some of your old favorites might not be supported any longer. To check, open:

Settings/General/About/Applications

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Check your Settings menu to look for old 32-bit Apps

Fortunately I only had one App that wasn't 64-bit, and I hadn't opened it in years!

These apps may slow down your iPhone and will not work with future versions of iOS if they are not updated. If no update is available, contact the app developer for more information.

NO UPDATES AVAILABLE

 BeatMaker

Mail Settings Lookup

Need to verify your email settings? Simply enter your email address below and we will use it to provide your Mail settings.



Incoming Mail Server	
Account Type:	IMAP
Username:	c@lindal
Server hostname:	imap.gmail.com
Server port:	993
Authentication:	Password
SSL/TLS:	Yes

Outgoing Mail Server - SMTP	
Username:	c@lindal
Server hostname:	smtp.gmail.com
Server port:	587
Authentication:	Password
SSL/TLS:	Yes

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Apple offers a service where you can check the settings on an email account. I stumbled on it when fiddling with email issues on a new Mac. It's called simply **Mail Settings Lookup**, and it can greatly help when setting up an account in the Apple Mail app

www.apple.com/support/mail-settings-lookup

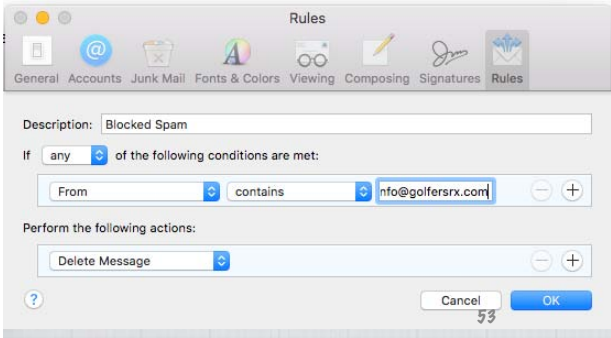
How to block spam in Apple Mail

Legitimate advertisers include a link to unsubscribe, but when you get on a real spam mailing list they don't honor these requests. Time to break out the big guns! Open Mail Preferences/Rules on your Mac:



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Add a Rule and label it Spam. Then follow my example below, adding the email address of the Spammer (info@golfersrx.com) You can go back in later and add additional email addresses!



On an iPad or iPhone, you need to open Settings in [iCloud.com](https://icloud.com)

Mac iPad iPhone Watch TV Music Support

Avoid phishing emails, fake 'virus' alerts, phony support calls, and other scams

Use these tips to avoid scams and learn what to do if you think your Apple ID has been compromised.

Apple has an excellent Support page on the subject at: <https://support.apple.com/en-us/HT204759>

Report spam and Phishing emails to Apple by forwarding them to: reportphishing@apple.com

Apple Support Page

-102 AT&T 7:21 PM 93%

Settings

Why is the battery icon yellow on iPhone?

Low Power Mode
Mail fetch, background app refresh, automatic downloads, and some visual effects are reduced or disabled in Low Power Mode.

Cancel Continue

When you reach a level of 20% battery remaining, you will receive this warning advising you to enable Low Power Mode and shutting down big power users. As a visible warning, your battery icon will turn yellow until you recharge.

T-Mobile Wi-Fi 12:12 PM 88%

Settings

Do Not Disturb

General

Display & Brightness

Wallpaper

Sounds

Siri & Search

Touch ID & Passcode

Emergency SOS

Battery

Battery

Low Power Mode

Low Power Mode temporarily reduces power consumption until you can fully charge your iPhone. When this is on, mail fetch, Hey Siri, background app refresh, automatic downloads, and some visual effects are reduced or turned off.

For quicker access to Low Power Mode, you can add it to Control Center in Control Center settings.

Battery Percentage

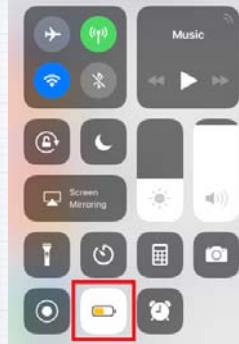
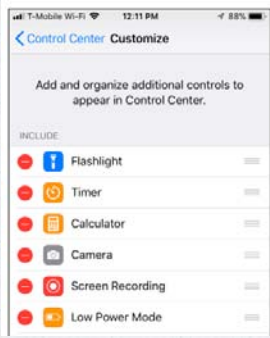
Battery percentage is always shown in the status bar in Low Power Mode.

BATTERY LIFE SUGGESTIONS

Reduce Brightness

BATTERY USAGE

You can also enable Low Power Mode whenever you like. For example, let's say it's the start of a long day and you know you'll be away from an outlet for a long while.



You can also activate and deactivate Low Power Mode from the Control Center rather than digging through the Settings app each time:

Settings/Control Center/Customize/Low Power Mode

Swipe up from the bottom of the screen and tap the battery-shaped button to enable Low Power Mode.

Beware of Fake News!

If it just doesn't look right, Google it!

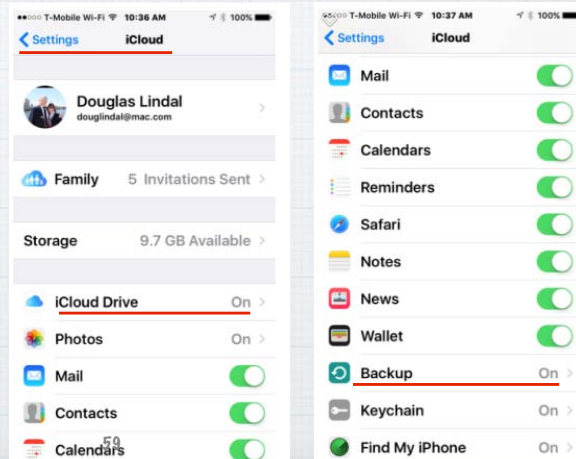


Celebrating after the game becomes flag burning on Facebook and other social media!

How do I prep my iPhone/iPad to give it away or sell it?

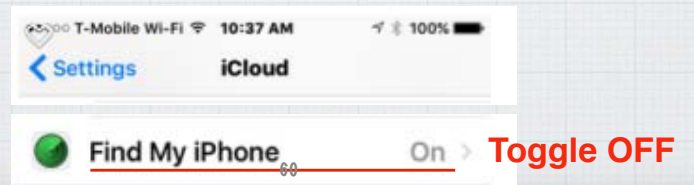
There are three important steps:

1) Back it up: Back up all of your important data - including contacts, photos, and apps - open: Settings > iCloud



2) Turn off Find My iPhone:

Find My iPhone is a security feature that must be turned off before you sell or give it away - or nobody else will be able to use it. Open Settings and go to iCloud > Find My iPhone and toggle it off.



3) Wipe it: Sign out of iCloud.
Then, open the Settings app and go to:
General > Reset > Erase All Content and
Settings to erase everything from your
iPhone. Once this is complete, you can also
go to General > Reset > Reset All Settings to
restore the iPhone to factory settings.

Step 2.
Step 1.



Why did I
present this last
tip on selling
your old iPhone?

Yes, I got an
iPhone X!



The line at our Apple Store wasn't this
long - but I did wait over two hours
Friday morning for my new iPhone X!

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Questions, Comments ???

Visit: rmug.weebly.com

to download this slideshow

Next meeting - Tues. Dec. 12th 2:00PM

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